Medical Assistance Provider Incentive Repository



User Guide For Eligible Professionals

The Vermont Medicaid
Promoting Interoperability/
Electronic Health Record Incentive Program

Program Year 2020: Part 3

Review

to

Application Submission

REVISION LOG:

MAPIR User Guide for Eligible Professionals- Part 3

Version	Revision Date	Revision
V1.0	02/05/2020	Initial version.
V1.1A	07/14/2020	Vermont Edits

Table of Contents

EP User Guide Files	4
Step 6 – Review Application	5
Step 7 – Submit Your Application	
Application Questionnaire	10
Application Required Prepayment Documentation	
File Uploads	
Provider or Preparer Completing Application	16
Provider Signature Screen	
Preparer Signature Screen	18
Evaluation of Meaningful Use Attestation Data	20
Sample Payment Charts	22
Current Status	
Post-Submission Activities	25
Post-Submission Activities – Review Application Tab	26
Post-Submission Activities - Document Upload	27
Completed Status	28
Application Status List	
Review an Adjustment	31

EP User Guide Files

The MAPIR User Guide for Eligible Professionals has been divided into separate documents for ease of reference. Each part is available as a downloadable file at the EHRIP website.

EP User Guide Files: Parts 1, 2C, 3 and 4

The MAPIR User Guide for Eligible Professionals has been divided into separate documents for ease of reference. Each part is available as a downloadable file at the EHRIP website.

Part 1

- Getting Started
- · Confirm R&A and Contact Info
- Eligibility
- Patient Volumes

Part 2C

- PY2020 Attestation Phase: Meaningful Use
- Meaningful Use General Requirements
- Stage 3 MU Objectives
- Program Year 2020 CQMs

Part 3

- Review Application
- Application Questionnaire
- File Uploads, Required and Recommended Documentation
- Application Submission
- Post Submission Activities
- Application Statuses
- Review and Adjustment

Part 4

- Additional User Information
- Appendices

Step 6 - Review Application

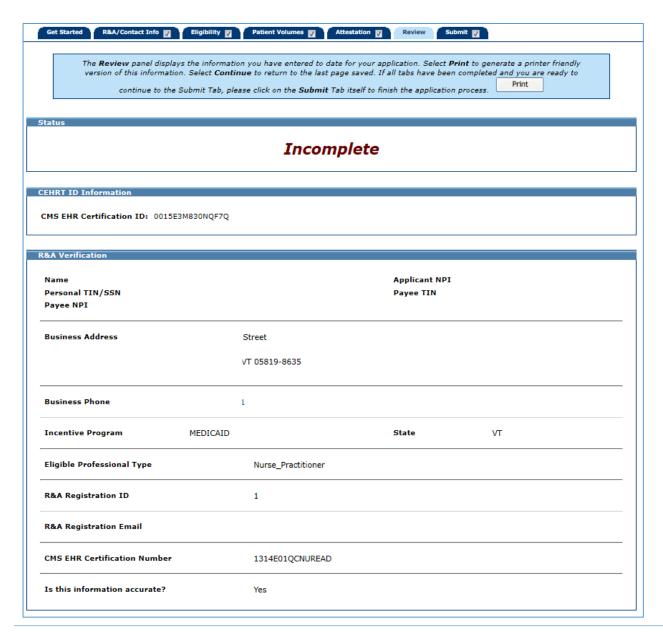
The Review section allows you to review all information you entered into your application. If you find errors, you can click the associated tab and proceed to correct the information. Once you have corrected the information you can click the **Review** tab to return to this section. From this screen you can print a printer-friendly copy of your application for review.

Please review all information carefully before proceeding to the Submit section. After you have submitted your application you will not have the opportunity to change it.

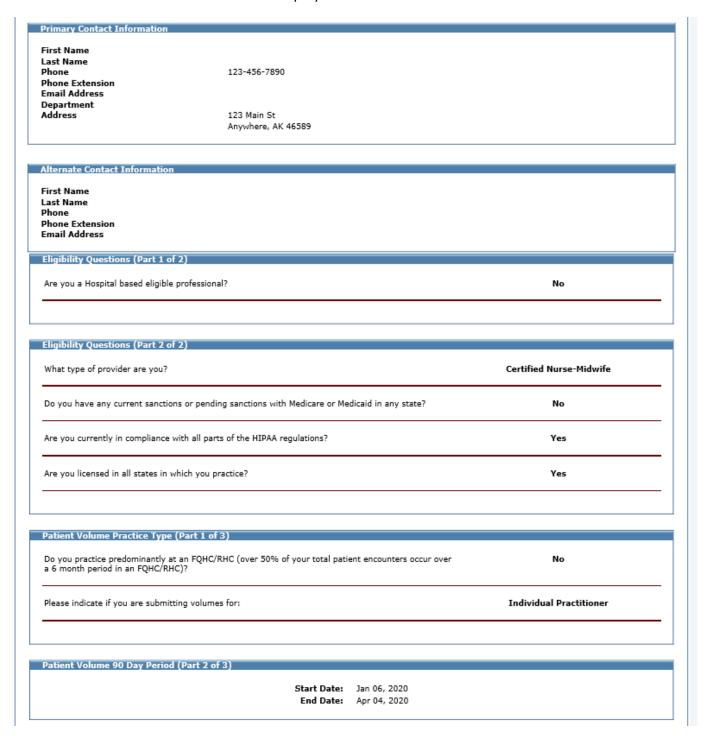
Click **Print** to generate a printer-friendly version of this information. When you have reviewed all the information, click the **Continue** button, or the **Submit** tab to proceed.

This is screen 1 of 3 of the Review tab display.

A status of "Incomplete" means the application has not yet been submitted, not necessarily that you are missing information.



This is screen 2 of 4 of the Review tab display.



This is screen 3 of 4 of the Review tab display.

	ied Provider ID	Location Name	Address		Enco	ounter Volumes		9/6
EHR Technology	57	MD	MEDICAL CTR.		Medicaid On		N/A	N/
					Total Medica		N/A	
No	57	MD	DAY DR		Denominato		N/A	N/
140	3,	MD	DMI DK		Medicaid On Total Medica		N/A N/A	INV.
					Denominato		N/A	
No	57	MD	DAY DR		Medicaid On	ly In State:	N/A	N/
					Total Medica		N/A	
					Denominato		N/A	
No	57	M MD	DAY DRIVE		Medicaid On Total Medica		N/A N/A	N/
					Denominato		N/A	
No	57	M MD	DAY DRIVE		Medicaid On		N/A	N/
					Total Medica		N/A	
					Denominato	r:	N/A	
No	57	M MD	DAY DRIVE		Medicaid On		N/A	N/3
					Total Medica		N/A	
No	57	M MD	10 ALICE PECK DAY DRIVE		Denominato Medicaid On		N/A	N//
No	3,	I I II I	TO ALICE FECK DAT DRIVE		Total Medica		N/A N/A	147
					Denominato		N/A	
Yes	57	M MD	EMERGENCY UNIT		Medicaid On	ly In State:	N/A	N/A
					Total Medica		N/A	
M	-	11.145	TA 1471 14 111 TO 1 CTTO		Denominato		N/A	
Yes	57	M MD	FAMILY HLTH CTR		Medicaid On Total Medica		800 900	909
					Denominato		1000	
Yes	57	M MD	HOSPITAL DR		Medicaid On	lv In State:	N/A	N/A
					Total Medica	iid:	N/A	
					Denominato	r:	N/A	L
Yes	57	M MD	HOSPITAL DR		Medicaid On		N/A	N/
					Total Medica Denominato		N/A N/A	
Yes	57	M MD	HOSPITAL DR		Medicaid On		N/A	N/A
					Total Medica		N/A	.,,
ies				Denomina		r:	N/A	
16								
165								
16	Sum Medicaid Only		Medicaid Encounter	Total Er	ncounter	Total 96		
16	Sum Medicaid Only In State Encounter Volu (Numerator)		Medicaid Encounter Volume (Numerator)	Total Er (Denor	ncounter minator)	Total %		

Start Date:

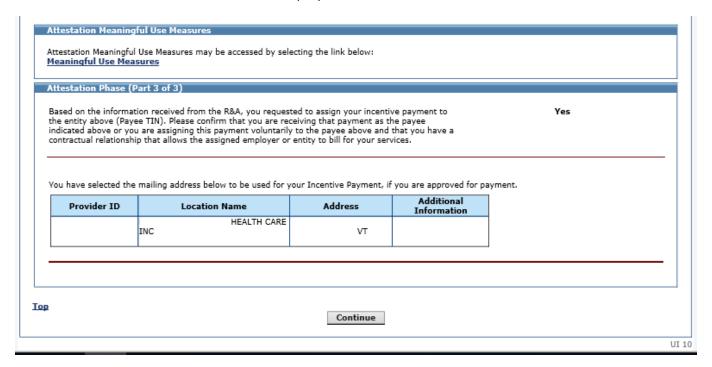
End Date:

Jan 02, 2020

Mar 31, 2020

Attestation EHR Reporting Period (Part 1 of 3)

This is screen 4 of 4 of the Review tab display.



When you have finished the review of your application information and are ready to want to exit the *Review* tab, select the "**Continue**" button on this screen.

Step 7 – Submit Your Application

The final submission of your application involves the following steps:

Review and Check Errors: The system will check your application for errors. If errors are present, you will have the opportunity to go back to the tab where the error occurred and correct it. If you do not want to correct the errors you can still submit your application; however, the errors may affect your eligibility and payment amount.

Application Questionnaire: You will be asked a series of optional Yes/No questions.

File Upload Requirements: All uploaded files must be no larger than 2 MB each, and must be one of the following file types: .pdf, .doc, .docx, .txt, .xls, .xlsx, .csv. Depending on the attestation type, more than one file may need to be uploaded, but MAPIR will not allow you to proceed with submitting your application unless at least one file.

Preparer Information: Providers attesting to the EHR Incentive program have two options for completing the electronic signature portion of the application. The provider can perform the submission process, or the provider can designate a preparer to complete the application. If a preparer is completing the application, they will navigate through screens to collect the additional required information from the preparer. The provider associated with this application is still responsible for the accuracy of the information provided and attested to.

The initial **Submit** screen contains information about this section.

Click **Begin** to continue to the submission process.



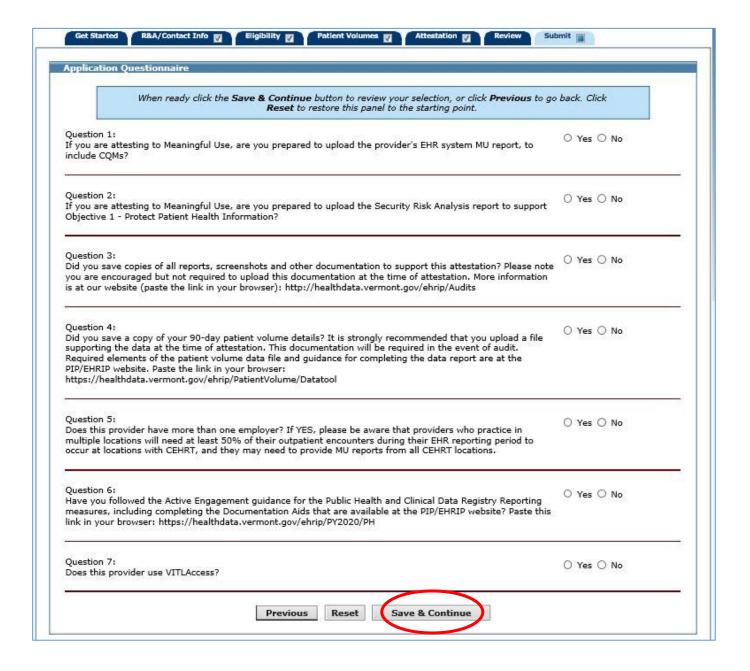
Program Year 2020

Application Questionnaire

The Application Questionnaire screen presents optional Yes/No questions that serve as reminders about documentation uploads, as well as provide information to the Vermont Medicaid EHRIP Team about provider practice locations, and provider interaction with the Health Information Exchange.

Answer the optional questions by selecting **Yes** or **No**.

Click **Save & Continue** to review your selection, or click **Previous** to go back. Click **Reset** to restore this panel to the starting point or last saved data.



Application Required Prepayment Documentation

You must upload at least one document to support your attestation. Depending on the attestation type, more than one file may need to be uploaded, but MAPIR will not allow you to proceed with submitting your application unless at least one file upload is included.

REQUIRED:

- For each provider attesting with Group Patient Volume, you must upload the GROUP
 DEFINITION. This is the set of billing NPIs defining the group, and a complete list of
 individual provider names and their NPIs for all attending or rendering providers associated
 with the group, regardless of whether they are Eligible Professionals attesting for an
 incentive payment.
- All providers must upload:
 - A copy of the **MU report** from your EHR system, showing the Objectives and Measures with their thresholds; AND
 - A copy of the Clinical Quality Measure report from the EHR system; AND
 - A copy of the Security Risk Assessment to support MU Objective 1 Protect Electronic Health Information; AND
 - Documentation to support the Public Health Objective Options attested to; AND
 - o Documentation to support the Public Health Objection Options excluded from.
 - For assistance with Public Health Objective reporting documentation, see the links to the Public Health Documentation Aids below.

RECOMMENDED:

The following documentation may be requested during pre-payment review, or in the event of an audit. It is recommended that you upload them at the time of attestation.

- The **Patient Volume Data Tool**, available at our website: https://healthdata.vermont.gov/ehrip/PatientVolume/Datatool
- The Public Health Objective Documentation Aid, available at our website: https://healthdata.vermont.gov/ehrip/PY2020/PH
- Any other supplemental documentation supporting your patient encounters, attestation, validation of certified EHR or information to support your Meaningful Use attestation. More information at: https://healthdata.vermont.gov/ehrip/Audits

MAPIR now requires the uploads to be labeled according to the **categories** assigned by the Vermont Medicaid PIP/EHRIP:

- 1. **Group Definition** (REQUIRED Prepayment) If attesting with Group Patient Volume, you must upload the set of billing NPIs defining the group, and a complete list of individual provider names and individual NPIs for all attending or rendering providers associated with the group, regardless of whether they are Eligible Professionals attesting for an incentive payment.
- 2. Patient Volume Data Tool (RECOMMENDED Prepayment) Data to support your 90-day patient volume. This documentation will be required in the event of audit. Required elements of the patient volume data file are at the PIP/EHRIP website. https://healthdata.vermont.gov/ehrip/PatientVolume/Datatool
- 3. **Meaningful Use Objectives** (REQUIRED Prepayment) The report(s) on Meaningful Use Objectives and Measures generated by the provider's EHR system.
- 4. **Clinical Quality Measures** (REQUIRED Prepayment) The report(s) on Clinical Quality Measures from the provider's EHR system. All the Clinical Quality Measures attested to should be included, even if the CQM report values are zero. The Clinical Quality Measure reporting period is 90 days for PY2020.
- 5. **Security Risk Analysis** (REQUIRED Prepayment) A complete, dated copy of the conducted or reviewed Security Risk Analysis and corrective action plan (if negative findings are identified). The SRA may be conducted outside of the EHR reporting period; however, the analysis must be unique for each reporting period, the scope must include the full EHR reporting period, and it must be conducted within the calendar year of the EHR reporting period (Jan. 1 Dec. 31).
- 6. **Public Health and CDR Reporting** (REQUIRED Prepayment) For **Active Engagement:** Confirmation from the Public Health Registry or Clinical Data Registry that verifies good standing. For **Exclusions**: Statement signed by the provider confirming qualification for the exclusion selected. Guidance, examples and templates are at the PIP/EHRIP website: https://healthdata.vermont.gov/ehrip/PY2020/PH
- 7. **Clinical Decision Support (CDS)** (RECOMMENDED Prepayment) Documentation to support implementation of 5 CDS rules and enabling the functionality for drug-drug and drug-allergy interaction checks for the duration of your EHR reporting. Guidance is at the PIP/EHRIP website: https://healthdata.vermont.gov/sites/healthdata/files/pdfs/EHRIP/2019 2020
 Final EHRIP AuditTipSheet.pdf
- 8. **Proof of CEHRT/Vendor Letter** (RECOMMENDED Prepayment) Signed contract/user agreement/lease with vendor, invoice, or vendor letter identifying the current CMS EHR certification ID number.

NOTE:

- If you are uploading a file that does not match one of the categories in the drop-down list, select **Other** in the drop-down list
- If you are uploading a consolidated file that contains a combination of documentation categories, select **Other** in the drop-down list.
- A category may be selected more than once.

File Uploads

To upload a file, type the full path or click the Browse button.
All uploaded files must be no larger than 2 MB each, and must be one of the following file types: .pdf, .doc, .docx, .txt, .xls, .xlsx, .csv.
File name must be no longer than 100 characters. All characters must be alphanumeric with underscores, dashes, and spaces as the only acceptable special characters. The file name must have only a single period, and it must precede the file name extension.
Document: select a document V
File Location: Browse
Upload File
* Click here to indicate that you have read the information above and understand that failure to provide all of the required documentation will delay the processing of your application.
If you have additional questions about prepayment documentation requirements, please email ahs.dvhaEHRIP@vermont.gov Previous Reset Save & Continue
- III 114

To upload files, select a document type from the "Document:" drop-down box and click **Browse** to navigate to the file you wish to upload.

Note

Selecting a document type from the "Document:" drop-down box is not required for document submission.

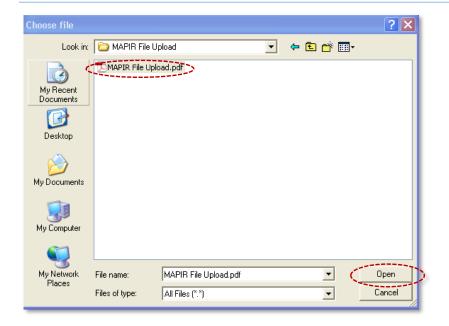
The **Choose file** dialog box will display.

Navigate to the file you want to upload and select **Open**.

Note

File names must meet the following naming conventions:

- All characters must be alphanumeric with underscores, dashes, and spaces as the only acceptable special characters.
- A single period preceding the file name extension.
- No more than one period in the file name.

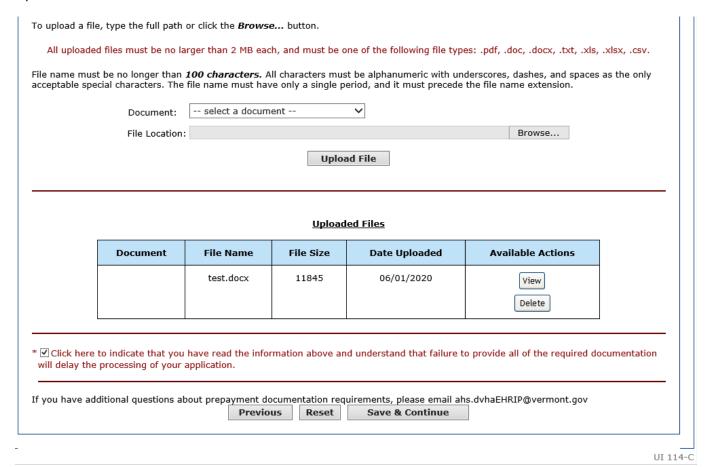


Depending on the attestation type, more than one file may need to be uploaded, but MAPIR will not allow you to proceed with submitting your application unless at least one file upload is included.

Check the file name in the file name box.

Click **Upload File** to begin the file upload process.

Note the * *File has been successfully uploaded* message. Review the uploaded file list in the Uploaded Files box.



If you have more than one file to upload, repeat the steps to select and upload a file as many times as necessary.

All the files you uploaded will be listed in the *Uploaded Files* section of the screen. The Upload Files screen may also display files that were uploaded by an Administrative User and made available for you to view.

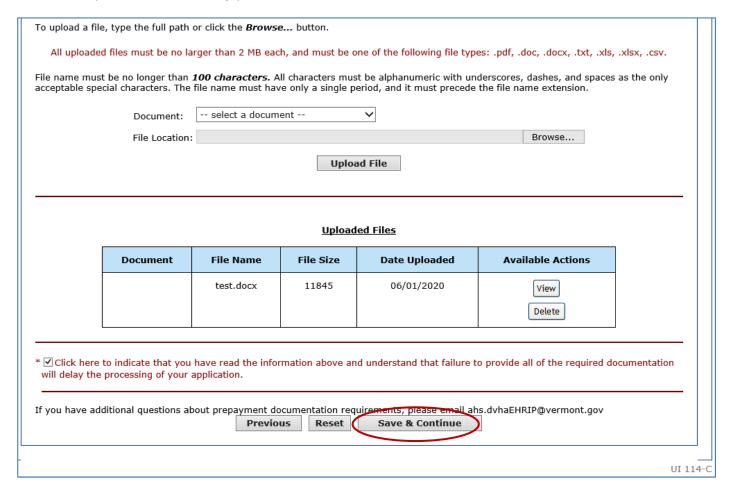
To view the uploaded file click **View** in the Available Actions column.

To delete an uploaded file click **Delete** in the Available Actions column. If a file is uploaded by an Administrative User, you will not have the option to delete the file.

Select the acknowledgement statement below the Uploaded Files table and click **Save & Continue** to review your selection or click **Previous** to go back. Click **Reset** to restore the panel to the starting point or last saved data.

Be sure to check the required box for the acknowledgement statement indicating that you have read the information and "understand that failure to provide all of the required documentation will delay the processing of your application."

Click **Save & Continue** to review your selection or click **Previous** to go back. Click **Reset** to restore the panel to the starting point or last saved data.

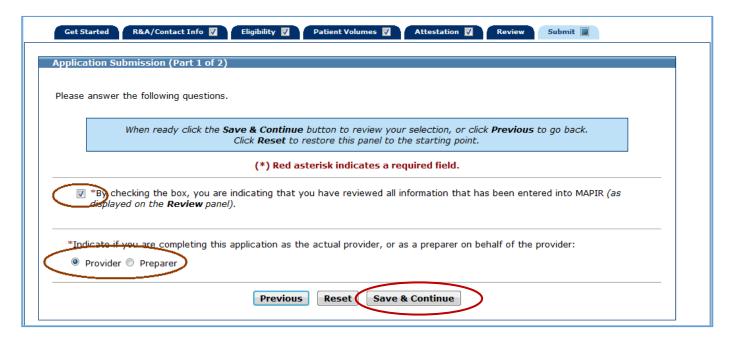


Provider or Preparer Completing Application

Select the check box to acknowledge that you have reviewed all of your information.

Select the **Provider** or **Preparer** button, as appropriate.

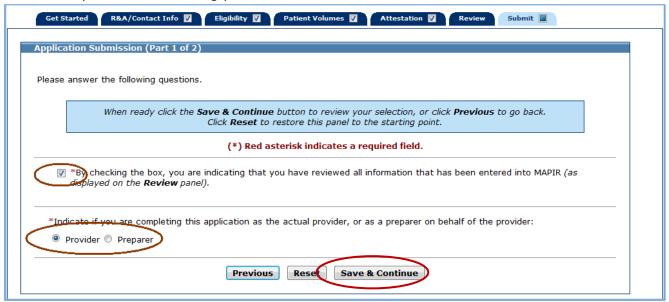
Click **Save & Continue** to review your selection, or click **Previous** to go back. Click **Reset** to restore the panel to the starting point or last saved data.



Provider Signature Screen

This screen depicts Provider selection.

Click **Save & Continue** to review your selection or click **Previous** to go back. Click **Reset** to restore the panel to the starting point or last saved data.

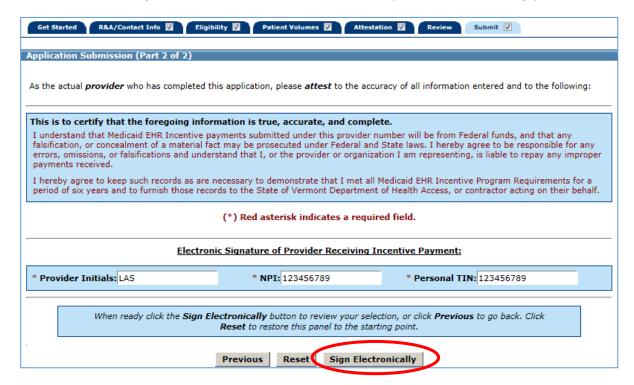


This screen depicts the Provider signature screen.

Enter your **Provider Initials, NPI,** and **Personal TIN**.

Click **Sign Electronically** to proceed.

Click **Previous** to go back. Click **Reset** to restore this panel to the starting point or last saved data.

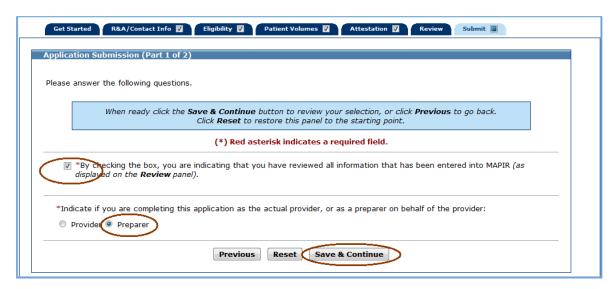


Preparer Signature Screen

This screen depicts the signature screen for a *Preparer* on behalf of the provider.

As the preparer of this application on behalf of the provider, please attest to the accuracy of all information entered.

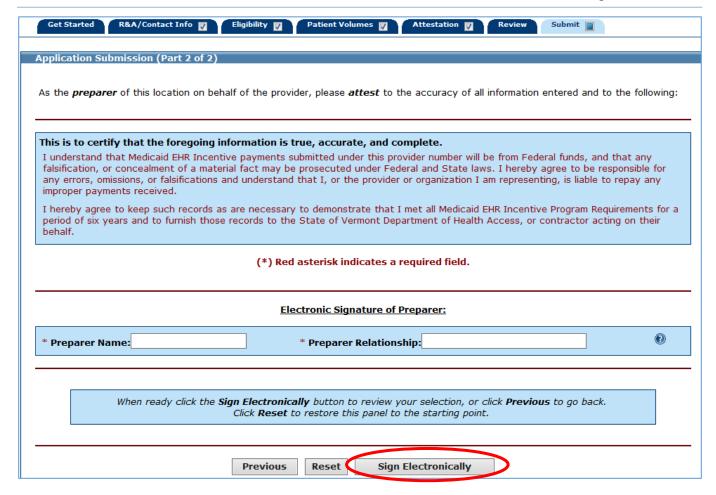
Click **Save & Continue** to review your selection or click **Previous** to go back. Click **Reset** to restore this panel to the starting point or last saved data.



As the preparer of this application on behalf of the provider, please attest to the accuracy of all information entered.

Enter your **Preparer Name** and **Preparer Relationship** to the provider.

Click **Sign Electronically** to review your selection, or click **Previous** to return. Click **Reset** to restore this panel to the starting point or last saved data.

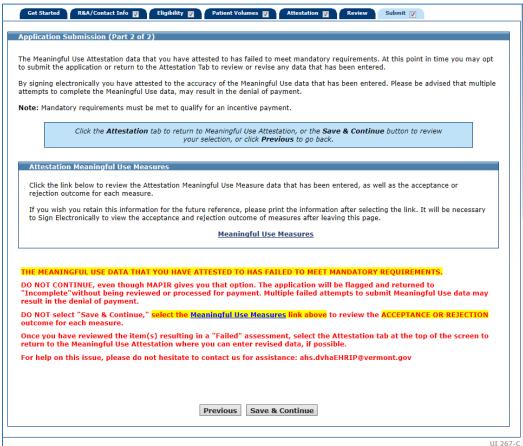


Evaluation of Meaningful Use Attestation Data

After electronically signing the application, MAPIR determines if the Meaningful Use attestation data you attested to is accepted or rejected.

- If your Meaningful Use attestation data is accepted, proceed to page 22.
- If your Meaningful Use attestation data is rejected, the following screen will display.
- Click on the **Meaningful Use Measures** link to review the Meaningful Use attestation data that you entered as well as the acceptance or rejection outcome for each measure. Click on the **Attestation** tab to return to the Meaningful Use Attestation where you can revise the Meaningful Use attestation data.
- Also note that while you have the option to continue with your submission by clicking Save & Continue, if you do not meet the mandatory requirements, you will not receive an incentive payment.





If your Meaningful Use attestation data is accepted, this screen will not display, and you may proceed to the following page.

Click **Previous** to go back or click the **Save & Continue** to proceed with the submission of your application.

Although you will be able to submit the application with errors, the application review process by the PIP/EHRIP Team will be suspended until the errors are addressed.

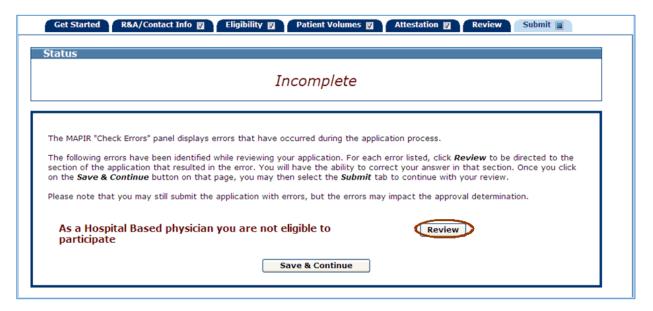
Note

If you have previously submitted the incentive application you are currently working on (your incentive application has changed from a Submitted status back to an Incomplete status) and you: chose the 12 Months Preceding Attestation Date option on the Patient Volume 90 Day Period (Part 2 of 3) screen, and edited the Start Date since your previous submission, you will receive the following error message if the new 90 day date range is no longer valid: "The Patient Volume 90 day date range is no longer valid." You have received this error because the 90 day range you have currently selected is not valid with the "12 months Preceding Attestation Date" option; therefore, the date range is no longer valid. **You must correct this error**. MAPIR will not allow you to proceed with your submission until this error is corrected. For assistance regarding Date Range options, and avoiding common errors, see our webpage: https://healthdata.vermont.gov/ehrip/PatientVolume

To correct errors:

Click **Review** to be taken to the section in error and correct the information. To return to this section at any time click the **Submit** tab.

Click **Save & Continue** to continue with the application submission.



Sample Payment Charts

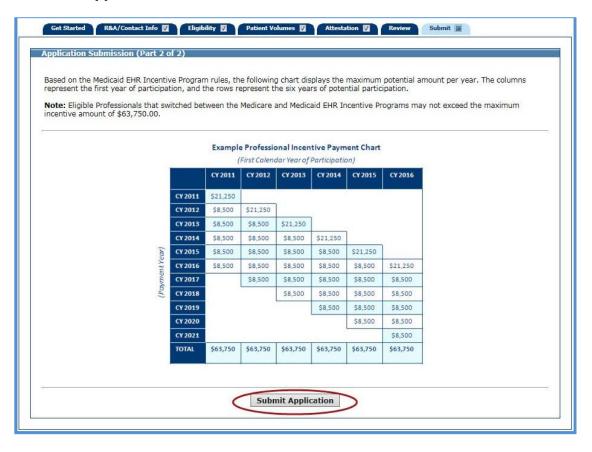
This is an example of an incentive payment chart for a Non Pediatric Professional.

No information is required on this screen.

The incentive payment chart example for Pediatricians is shown on the next page.

Note: This is the final step of the Submit process. You will not be able to make any changes to your application after submission. If you do not want to submit your application at this time you can click **Exit**, and return at any time to complete the submission process.

Click **Submit Application** to continue.

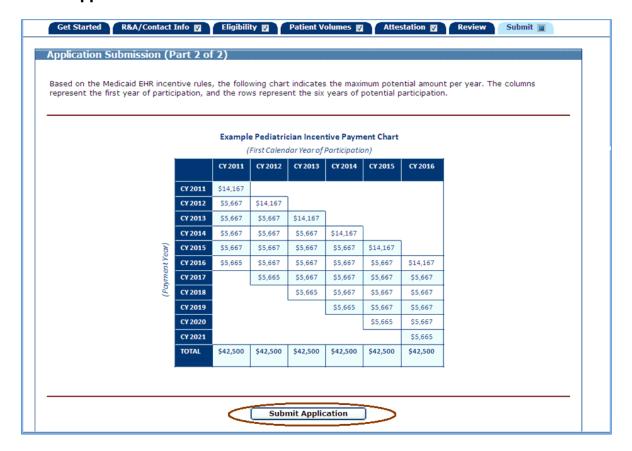


This is an example of an incentive payment chart for a **Pediatric Professional**.

No information is required on this screen.

Note: This is the final step of the Submit process. You will not be able to make any changes to your application after submission, unless the EHRIP Team returns the attestation to "Incomplete.". If you do not want to submit your application at this time you can click **Exit**, and return at any time to complete the submission process.

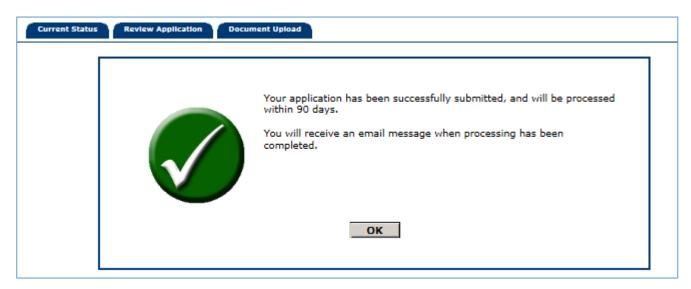
Click Submit Application.



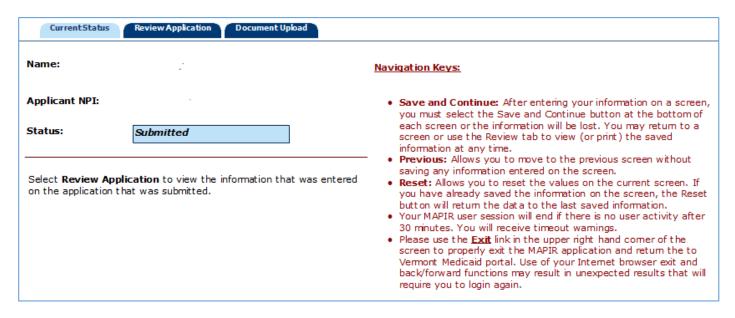
Current Status

The check indicates your application has been successfully submitted.

Click OK.



When your application has been successfully submitted, you will see the application status of *Submitted*.

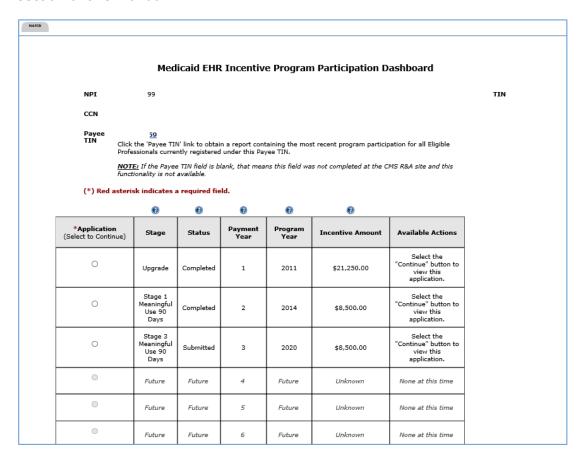


Post-Submission Activities

This section contains information about post application submission activities. At any time, you can check the status of your application by logging into the <u>state Medicaid portal</u>. Once you have successfully completed the application submission process you will receive an email confirming your submission has been received. You may also receive email updates as your application is processed.

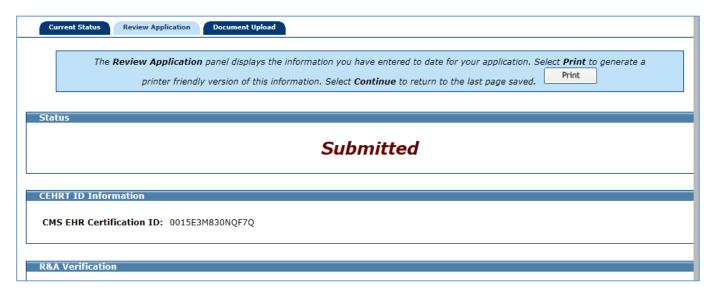
When you log in to MAPIR after submitting your application you will see the Medicaid EHR Incentive Program Participation Dashboard.

Notice that the Status of your application is Submitted. You can only view an application in a Submitted status. The next payment year application will be enabled when you become eligible to apply. For status information, please see the <u>Application Status List</u> in the Post Submission Activities section of this manual.



Post-Submission Activities – Review Application Tab

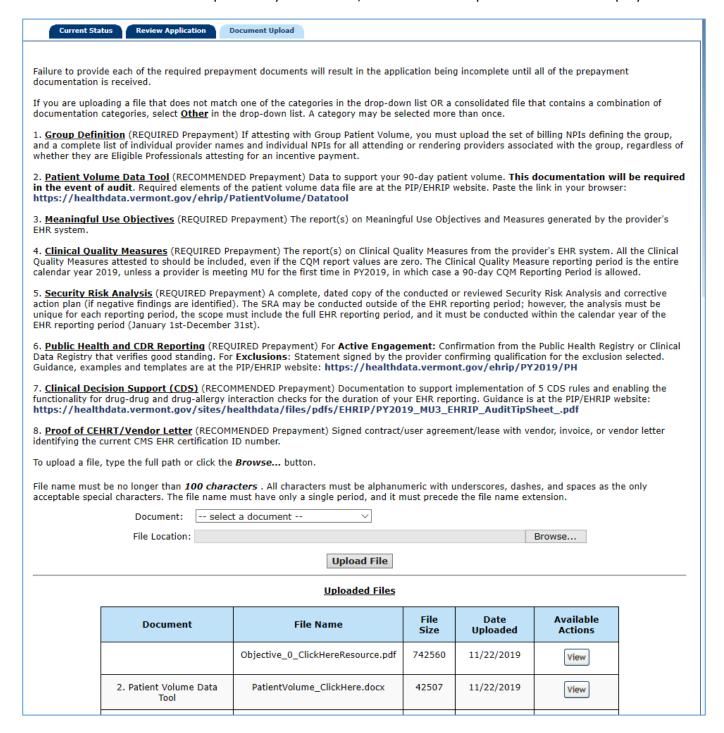
You can click the Review Application tab to review your application; however, you will not be able to make changes unless the PIP/EHRIP Team returns the application to "Incomplete."



IMPORTANT: If an Eligible Professional's Vermont Medicaid enrollment lapses at any time after an application is started and BEFORE A PAYMENT IS RECEIVED, the application will automatically ABORT from the MAPIR system. All saved data for the application will be eliminated. The attestation must then be restarted from the beginning in MAPIR after the EP becomes fully re-enrolled in Vermont Medicaid.

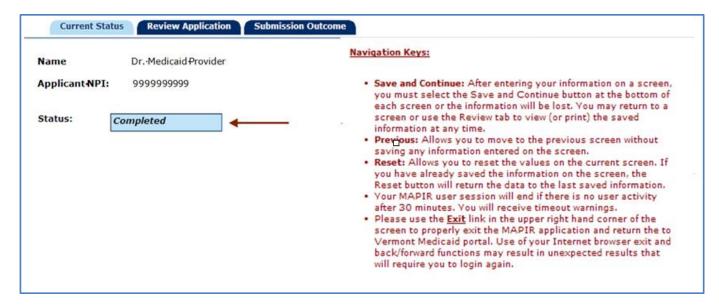
Post-Submission Activities - Document Upload

If your application is in a Submitted, Pended for Review, or a Completed status, you will have the option to upload additional documentation on the Document Upload tab; however, if your application is not in one of the statuses previously mentioned, the Document Upload tab will not display.

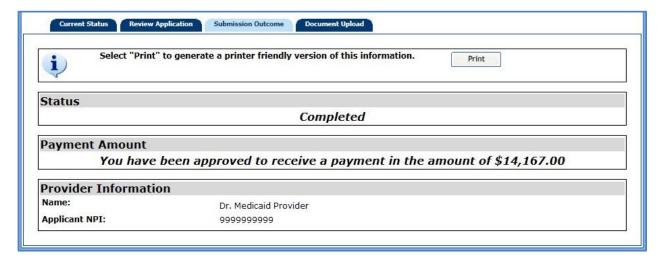


Completed Status

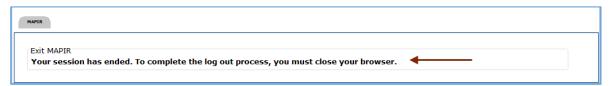
The screen below shows an application in a status of Completed. You can click the Review Application tab to review your application; however, you will not be able to make changes.



Once your application has been processed by the Vermont Medicaid PIP/EHRIP Team, you can click the **Submission Outcome** tab to view the results of submitting your application.



This screen shows that your MAPIR session has ended. You should now close your browser window.



Application Status List

The following table lists some of the statuses your application may go through.

Status	Definition
Not Registered at R&A	MAPIR has not received a matching registration from both the R&A and the state MMIS.
Incomplete	The application is in a working status but has not been submitted and may still be updated by the provider.
Submitted	The application has been submitted. The application is locked to prevent editing and no further changes can be made.
Payment Approved	A determination has been made that the application has been approved for payment.
Payment Disbursed	The financial payment data has been received by MAPIR and will appear on your remittance advice.
Partial Recoupment Received	An adjustment has been requested and the total amount has not been recouped.
Partial Remittance Received	An adjustment has been processed and a partial recoupment has been made and will appear on your remittance advice.
Aborted	When in this status, all progress has been eliminated for the incentive application and the application can no longer be modified or submitted.
Adjustment Initiated	An adjustment has been lodged with the proper state authority by the provider.
Adjustment Approved	The adjustment has been approved.
Adjustment Canceled	The adjustment has been canceled.
Denied	A determination has been made that the provider does not qualify for an incentive payment based on one or more of the eligibility rules.
Completed	The application has run a full standard process and completed successfully with a payment to the provider.
Cancelled	An application has been set to "Cancelled" status only when R&A communicates a registration cancellation to MAPIR. MAPIR cancels both the registration and any associated application.
Future	This is a status that will be displayed against any application to indicate the number of future applications that the provider can apply for within the EHR Incentive Program.

Not Eligible	This is a status that will be displayed against any application whenever the provider has exceeded the limits of the program timeframe.
Not Started	This is a status that will be displayed against any application whenever the provider has not started an application but MAPIR received an R&A registration and has been matched to an MMIS provider.
Expired	An application is set to an "Expired" status when an application in an "Incomplete" status has not been submitted within the allowable grace period for a program year or when an authorized admin user changes an application to this status after the end of the grace period. Once an application is in an Expired status, the status cannot be changed and it is only viewable to the provider.

Review an Adjustment

If a financial adjustment is in process for one or more program year incentive applications, you may be required to review and approve the adjustment.

The Medicaid EHR Incentive Program Participation Dashboard will display the following message and button.

A financial adjustment is in process for one or more program year applications and may require your approval.

Please select Review Adjustment for further information.

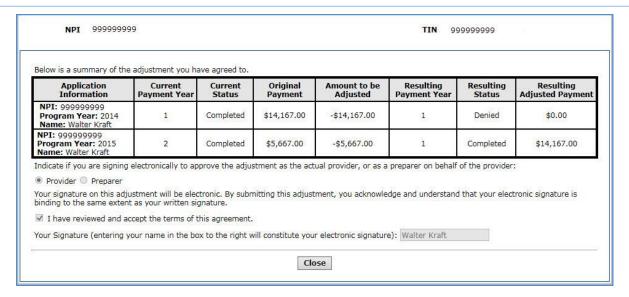
Click the **Review Adjustment** button. The EP Multi-Year Adjustment eSignature screen displays.

Review the adjustment information on the screen. Indicate if you are a Provider or Preparer. Select the checkbox if you read, understood, and accept the terms of the agreement. Sign the agreement by entering your name in the text box. Click the **Submit** button to agree to the adjustment or click the **Close** button to exit this screen.



Note: If, while you are reviewing your pending adjustment, the Administrative User submits the adjustment without your signature or cancels the adjustment, you will receive an error message indicating that the adjustment is no longer available. No further action is needed.

After clicking the Submit button, the EP Multi-Year Adjustment review screen displays with a summary of the pending adjustment. Select the **Close** button to return to the Medicaid EHR Incentive Program Participation Dashboard. While the adjustment is in process, the Review Adjustment button will remain on the Medicaid EHR Incentive Program Participation Dashboard. You can view the pending adjustment using the Review Adjustment button until the adjustment process completes. At that point, the button will no longer display and the status changes and payment year shift resulting from the multi-year adjustment will display



See Part 4 of the User Guide for:

- Additional User Information
- Appendices

User Guides can be found at the Vermont Medicaid EHRIP website: https://healthdata.vermont.gov/ehrip/Apply